

THE SUNNYFIELD WAY



The Sunnyfield Way is our philosophy demonstrated in action, of how, and to what standards staff undertake their job and support clients to achieve person-centred quality life outcomes.

Safeguarding clients

- We provide safe, secure, quality services and a quality environment
- We will prioritise safety and well-being of client over other objectives

Delivering person-centred active support

- We ask, listen to, and understand what clients want
- We support clients to make informed decisions, to have aspirations and goals
- We assist clients to build their life skills

Maintaining financial stability

- We will be efficient, commercially minded and effective
- We invest in the future and manage for today

Empowering front line staff

- We define clear competency and performance criteria and set transparent expectations
- We enable staff to focus on quality customer service and client service delivery, in a safe environment

Winning the war for talent

- We have a Mission that drives our employee value proposition and differentiates Sunnyfield
- We on-board, invest in, and accelerate staff performance with aligned goals

Caroline Cuddihy
Chief Executive Officer

30 May 2018



Sunnyfield
disAbility Services

Registered
NDIS
provider