



November 2019

Sunnyfield Matters



Message from the CEO and Chair

Dear clients, families, guardians and friends of Sunnyfield,

Every day, Sunnyfield works towards enriching the lives of people with disability by creating choice, opportunities and skills for life, so they can live the life they choose. This is why Sunnyfield exists.

As 2019 draws to a close, Sunnyfield is proud to provide over 2,200 support services for people with disability across NSW and the ACT. This year we have welcomed more than 400 new clients, opened 6 new service locations and introduced new support service to meet the needs of clients and customers; while we continue to support clients, families, guardians and carers as they navigate the changing and challenging environment of the NDIS.

It's been a big year for the clients we serve, the families we support and the staff we employ...

- We completed the integration of the EGA Disability Services business that was acquired at the end of 2018. Over 200 clients across the Hunter region of NSW access support services from the 6 Sunnyfield Hunter locations, supported by more than 90 Sunnyfield Hunter staff, using Sunnyfield systems, and operating under Sunnyfield process and policies.
- Sunnyfield was one of the first disability support service providers to be recognised by the new NDIS Quality and Safeguards Commission, to have successfully achieved compliance with the new NDIS Quality and Safeguarding framework.
- The Community Services team has realigned the services Sunnyfield provides to meet client needs across community participation, skills for life, individual and group-based programs; while ensuring we will be sustainable and able to serve clients for years to come.

- The Shared Living team continues to work with clients, families and guardians, to ensure every resident has the reasonable and necessary NDIS funding they need to live their lives in supported independent living.
- The Enterprises team have started the transition of the business to become Employment Services, with a strong innovation focus as we support more clients to access services that will help them prepare for and find employment suited to their needs.
- The Support Coordination team now assists more than 250 clients to understand their NDIS plans and help link them to service providers.

- We completed the construction of a new Shared Living home on the Central Coast funded by an extremely generous donation of \$1m from a family member and will have clients moving in before Christmas.

As we look forward to 2020, Sunnyfield has a positive strategy and business plan that will see us investing to strengthen, grow and innovate Sunnyfield.

- We will provide safe, secure, quality services and a quality environment for all clients.
- We will prioritise safety and wellbeing of clients over other objectives.
- We will support clients to make informed decisions, to have aspirations and goals.
- We will encourage client's engagement and contribution in their daily activities.
- We will enable staff to focus on client service delivery.

Thank you to the clients and families who choose Sunnyfield as their provider and partner.

We thank Sunnyfield staff who work tirelessly to provide services and run the organisation. We thank our generous donors and volunteers. We thank the Sunnyfield Board for their guidance and governance and acknowledge Mal Park for his significant contribution as a Director upon his recent retirement from the Board.

We wish all clients, families, carers, staff and supporters a wonderful festive season. We hope you have a safe and enjoyable break and we look forward to working with you in 2020.

Karen Ingram Sunnyfield Board Chair
Caroline Cuddihy Sunnyfield CEO



Above
Karen Ingram,
Sunnyfield Board Chair
(right) and Caroline
Cuddihy, Sunnyfield
CEO (left)

1 RAFFLE... 2 WINS

Buy a ticket for your chance to win a car, and in doing so, help Sunnyfield purchase a car for one of our services.

Sunnyfield has been a beneficiary of ASX Refinitiv Charity Foundation's fundraising activities for over 20 years. Every dollar raised from each raffle ticket sold goes directly to Sunnyfield.

Last year Sunnyfield received a \$28,000 donation from the Foundation and we were able to purchase a new Kia Carnival for one of our Shared Living homes. Tim, Steven, Jo and Andrew (left) were thrilled with their new car!

By purchasing a raffle ticket you are supporting Sunnyfield and buying a chance to win!



Feedback

We're not only in the business of improving lives, we also are in the business of improving the way we do it. So, if you have any feedback about the things we have done well, or the things we could do better, then please get in contact and send an email to our confidential email account at feedback@sunnyfield.org.au

Contact us

T 1300 588 688
E enquiries@sunnyfield.org.au
www.sunnyfield.org.au

© 2019 Sunnyfield ISO 9001: 2015 Quality Management System
ABN 72 000 415 127 Charity Fundraising Number 13915



Sunnyfield
For a brighter future

Registered
NDIS
provider



Sunnyfield
disAbility Services

Registered
NDIS
provider

SUNNYFIELD FY19 HIGHLIGHTS

For a brighter future



1 Johnno from Charmhaven Community Services hub enjoying Winter Magic at the Hunter Valley Gardens

2 Loud Shirt Day at Allambie Heights Community Services hub

3 Annual Indoor Sports Day in New England

4 Blacktown Community Services hub clients with their wonderful group art project

5 Sunnyfield and Clayton Utz at the Sydney Tower Stair Challenge for Active August 2019

6 Annette from Maitland Community Services hub showcasing her spring art project

7 Employment Services Annual Sports day at Camp Toukley

8 Nathan taking the football up during a rugby league match

9 Steve, Gale and Mayor Gail Giles-Gidney celebrating Cultural Diversity Day at Chatswood Enterprises

10 Hotshots School Holiday Program in Campsie

11 Toukley residents enjoying their new shared living home on the Central Coast

12 A brand new purpose built home in Lake Haven generously funded by a family member

13 Charmhaven Community Services hub getting their Rock n Roll on

14 Jeffrey and Harry enjoying the newest short-term accommodation service in Maroubra