

# THE SUNNYFIELD WAY POLICY



The Sunnyfield Way is our philosophy to ensure Sunnyfield clients' rights are respected in action; and of how, and to what standard, our staff undertake their role to support clients, in liaison with guardians and stakeholders, to achieve the client's choice of person centred quality life outcomes.

## Our Policy is...

To support, advocate for, and uphold the rights of people with disability, in accordance with the United Nations Convention on the Rights of Persons with Disabilities.

- We recognise and respect that all people with disability have the right to:
  - » Be respected for their inherent human worth and dignity at all times.
  - » Be informed and consulted about matters that involve or relate to them – “nothing about me, without me”.
  - » Make their own decisions about the way they live their life.
  - » Have choice and control in relation to their support services.
  - » Fully participate and be included in society, equal to all people; considering their individual needs, and their work, learning, leisure and relationship preferences.
  - » Have support services that respect their religious and cultural beliefs, background, practices and preferences.
  - » Receive support services that are safe, free from discrimination, abuse or neglect.
  - » Access support services that are clear, transparent, and non-discriminatory so all people are treated equally and fairly.
  - » Have a legally appointed guardian to assist them to make important decisions in their best interests.
- At Sunnyfield we are strong advocates and practitioners of person centred active support:
  - » We use person centred practices to ensure we focus on what matters to clients and their families and guardians; and also pay attention to how best to support staff. By working in this way, we make sure people are truly listened to and are kept at the heart of all decision-making; and how a support service is commissioned, provided and organised.
  - » We respect and include the clients choice of their “circle of support” – that is those people, including partners, family, guardians, friends, carers, appointed advocates, medical professionals, other service providers, and other stakeholders, that they want included in aspects of their lives.
  - » We have a commitment to encourage all feedback, learn from critique, and improve our services and operations, seeking out sustainable best practice for clients and staff.
- We act responsibly and in compliance with the legal and regulatory obligations of being a disability support provider for Sunnyfield clients, their families, guardians and carers, as set out in our Compliance Policy.

## Our staff and this Policy

To deliver our Mission, in accordance with our Values and Code of Conduct, to provide person centred active support, achieve quality outcomes for clients and respect the rights of all people, we value staff as key partners to success in implementing this policy.

**Caroline Cuddihy - CEO**

