

THE SUNNYFIELD WAY POLICY



The Sunnyfield Way is our philosophy demonstrated in action, of how, and to what standards, staff undertake their job and support clients to achieve person-centred quality life outcomes.

Safeguarding clients

- We provide safe, secure, quality services and a quality environment
- We will prioritise safety and well-being of clients

Delivering person-centred active support

- We ask, listen to, and understand what clients want and tailor our services accordingly
- We support clients in their choices to make informed decisions, to have aspirations and goals
- We assist clients to build their life skills

Maintaining financial stability

- We value our staff, through open two way communication and empowerment
- We will be efficient, commercially minded and effective
- We invest in the future and manage for today
- Our leaders inspire us to great performance

Empowering front line staff

- We define clear competency and performance criteria and set transparent expectations
- We enable staff to focus on quality customer service and client service delivery, in a safe environment

Winning the war for talent

- We have a Mission that drives our employee value proposition and differentiates Sunnyfield
- We on-board, invest in, and accelerate staff performance with aligned goals

Caroline Cuddihy
Chief Executive Officer

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Sunnyfield
disAbility Services

Registered
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provider