



ZOO YORK
UNBREAKABLE NYC



ANNUAL REPORT 2021

Mitchell and Belinda get crafty at the
Port Stephens Woodwork Program.

Registered
NDIS
provider



Sunnyfield
disAbility Services

FOR A BRIGHTER FUTURE

We're a for-purpose organisation built on a heritage of community inclusion, trust, respect and honesty.

Work, life or leisure, we support children, youth and adults with disability to build skills for life and independence in every opportunity, with a place to call home, and connected with their community.

Let's work together to make brighter futures.

We respect all people and treat everyone equally. Sunnyfield embraces the United Nations Convention on the Rights of Persons with Disabilities and supports its purpose to promote, protect and ensure the full and equal enjoyment of all human rights and fundamental freedoms by all persons with disabilities, and to promote respect for their inherent dignity.

CHAIR AND CEO MESSAGE

This year has certainly been a challenge for Sunnyfield, and for all in our community. The COVID-19 pandemic continues to disrupt all our lives, creating severe health risks. We thank each client, family, guardian, carer, person responsible and staff for their contribution to keeping Sunnyfield services safe. It is because of their cooperation and understanding, that Sunnyfield has been able to continue to safely support people with disability and assist their families.

As we look to the future, Sunnyfield has created a new and exciting strategy for the years ahead. While the impact of the COVID-19 pandemic is still unfolding, we will meet the changing desires of clients and customers; who through the NDIS control their choice of providers to meet their specific needs and goals; with the quality service and support they want; while ensuring good governance, financial stewardship and the future sustainability of Sunnyfield.

The difficulties of the past year cannot supersede the accomplishments of the people we support, carers and staff. Please enjoy this report and some of the highlights of the year of which we are humbled to have been a part.

Karen Ingram - Chair
Caroline Cuddihy - CEO



Emily and Pauline at
Bexley Community Services Hub



YOUR FUTURE, YOUR CHOICE

It is our Mission “to enrich the lives of people with disability by creating choice, opportunities and skills for life”. And we do it with passion and an unwavering commitment to listen and understand what people with disability and their families want and need.

We seek to understand client’s goals, and how they would like us to help achieve them.

We support people with disability to access the community and employment; with social, recreational, and capacity building activities; delivered in a Sunnyfield service hub, a person’s home, or out and about in the community. We have regular scheduled programs, and can develop personalised service programs. And we provide support coordination to help clients navigate the NDIS and the search for just the right provider.

And the future is looking bright...

- We are integrating more technology into our services to better facilitate learning outcomes for clients
- We are opening more community hubs so more people with disability can access the support they need and want
- We are creating new programs and services across all of Sunnyfield to support clients to achieve their goals

Left

Cheryl and William at Muswellbrook Community Services Hub

Right

Kyle loving it at Blacktown Community Services Hub

A place to learn, grow and explore.

Lake Macquarie Community Services Hub collaborated with Lake Macquarie City Council to create an all-abilities aqua fitness program with weekly learning-based outcomes. The program was the first of its kind available in the area and has since become a permanent offering.

Canberra's Drawing Club provided a space for participants to express and communicate in a way that is uniquely their own. Run by local artist Genevieve Swifte, participants opened up as they explored their inspirations and discovered different art forms.

Working with Affinity Music, Allambie Heights Community Services Hub delivered an interactive music program. Over ten weeks, participants learned about music, dance and rhythm while producing a music video featuring an original song written and sung by participants.



DONATIONS MAKING A DIFFERENCE

From little things, big things grow...

Getting active

Sunnyfield clients across all Community Services locations enjoyed activities including dance classes, music sessions, yoga lessons and gym sessions.

‘Magic Tables’

Blacktown and Guildford Community Services Hubs received intuitive light projectors that cast interactive games onto tables, providing an enriching and engaging sensory experience using light, motion and sound.

Beach accessibility

Caringbah and Tweed Heads Community Services Hubs each received a specialised beach and off road wheelchair.

Facility upgrades

Fifteen infrastructure grants helped improve facilities for clients, including bathroom upgrades, indoor and outdoor makeovers, and sensory rooms.

Top

Arnison at Fisher Road After School Care Program

Bottom

Taylah and Jamie can't wipe the smiles off their faces at Lake Macquarie's All-ability Swim Program



BUILDING INDEPENDENCE IN EVERY OPPORTUNITY

Thanks to online learning at TAFE NSW and the assistance from Sunnyfield Support Workers, Karen recently completed a Certificate III in Community Services. “I want to be able to advocate for people with disability to be able to access the community safely and be treated fairly” – Karen.

Diane wanted her health back. Working with her Support Worker and local specialists, Diane implemented healthy meal plans, walks pain-free thanks to correct footwear, and has proudly lost 18kg, feeling more confident in herself and talking to others.

Jess’ dream was to get a job in hospitality. After a lot of volunteering, training and skill development, and with the support of her care workers, Mum and her community, Jess has found a paid job at her local sports club.

Left

Elianna and Constantine at Bexley Community Services Hub

Right

Simon assists Simone to sew an apron at Parramatta Community Services Hub



A PLACE TO CALL HOME

There really is no place like home. And we are passionately committed to supporting people with disability to find their home.

Whether they are young adults leaving the security of their parent's home; or perhaps someone looking for a new living arrangement, we help people with disability achieve their home and living goals.

We support residents, their families, carers and guardians with NDIS planning. We have access to a wide range of dwelling types so people with disability can choose how they want to live. And we work with residents, families, carers and guardians to create living environments that are friendly, comfortable and inclusive.

And the future is looking bright...

- We are partnering with a leading developer to provide more homes for people with disability
- We are investing in resources to support clients in the development of their NDIS home and living options
- We are integrating more technology into our services to better facilitate goal achievement for clients

Left

Kayle and Jake head out for the day at Tweed Heads

We turn houses into homes for people with disability to live life independently.

Clockwise from top left

Apache Shared Living home. Rosa loves Allambie Height's Horse Grooming Program. Alberga Shared Living home. Shared Living resident, Greg, enjoying his local sites.

With the increase in health and testing needs for over 50's, Sunnyfield Shared Living introduced new health protocols and procedures that support participants over 50 years of age to access important screening tests, in addition to meeting their general health and well-being needs.

Twenty-six shared living homes underwent a style upgrade as part of a beautification program. Providing residents with a refreshed contemporary environment they can enjoy, homes were revitalised with new furniture and decorated, with functionality in mind.

We introduced a pilot program to support participant's transition to obtaining and using an individual bank card. The program successfully gave participants' greater independence over their finances and increased their skills in budgeting.



SUPPORTS DESIGNED WITH YOU IN MIND

Through his Support Coordinator, Benjamin engaged with a Speech Pathologist and Behaviour Practitioners that supported his goal to maintain positive relationships through effective communication - helping Benjamin have a seamless and successful transition into a new shared living home.

For Steve to achieve his goals, he identified that he needed a Practitioner he could relate to. Together with his Support Coordinator, they made a list of the types of people he would like to work with and researched providers until Steve connected with one. Steve has not only achieved his personal goal but set new targets after seeing his hard work pay off.

John accomplished his weight goal and is loving a more active lifestyle. His Support Coordinator introduced him to a Dietician who worked with the team in his shared living home to implement a healthy meal plan and lifestyle recommendations.

Left

Carawa Shared Living home

Right

Nolene and Lily at Riversdale Shared Living home



DONATIONS MAKING A DIFFERENCE

From little things, big things grow...

Transport

We purchased a wheelchair modified van for a shared living home in the ACT, and contributed to a new van needed for a home on the Northern Beaches.

Home improvements

We refreshed kitchens and bathrooms, added outdoor entertainment spaces, and updated shared furniture and whitegoods in a number of homes.

COVID-19 activity kits

We supported Sunnyfield residents with arts and crafts materials, sporting equipment, cooking supplies and gardening gifts to keep meaningfully engaged during COVID-19 lockdowns.

Bunnings donations

Local Bunnings stores generously donated BBQ's, gardening materials and arts and crafts supplies supporting our shared living homes throughout the year. Thank you!



Top
Jeffrey at Maroubra Short Term Accommodation

Bottom
Sharon, Renae and Kim relax in their shared living home on the Central Coast

MEANINGFUL CAREER OPPORTUNITIES



A job can give you self-respect, dignity and self-worth. Having a job makes you feel good – it's a great feeling using your skills and getting paid. When you work, you contribute to the community – you are productive and valued.

We are passionate and committed to the right for people with disability to work. We don't just have jobs for people with disability at Sunnyfield, we also support clients to develop the skills and experience they will need to achieve their career goals.

Our commercial packaging and assembly solutions, employ people with disability in manufacturing, logistics, and service roles. With therapeutic goods administration (TGA) business customers, products produced by Sunnyfield can be found on supermarket and pharmacy shelves across Australia.

And the future is looking bright...

- We are launching innovative new Skills for Work training programs
- We are providing work experience and specific job training to support client-centered employment pathways
- We are supporting clients and organisations to connect, to provide sustainable employment

Left

Tim is a proud supported employee at Allambie Heights Employment Services

Right

Shari is ready to start her day at Allambie Heights Employment Services

**Learn new
skills, earn a
wage, build
confidence.**

Sunnyfield Employment Services partnered with TAFE NSW to offer a Certificate I in Preparation for Work and Training, to NDIS School Leaver Employment Support participants and supported employees. Ten participants graduated, providing them with important employability skills.

As part of the TAFE NSW partnership, supported employees had the opportunity to enrol in a Certificate II in Hospitality. Ten participants graduated from the course, equipped with practical skills to deliver excellent customer service in various hospitality settings.

Sixty students from fifteen registered high schools participated in Sunnyfield's Work Experience Program delivered from Sunnyfield Employment Service sites at Allambie Heights and Mt Druitt. The program develops student's skills and experience in a commercial environment to help them with their future carers.



DONATIONS MAKING A DIFFERENCE

From little things, big things grow...

Capital Upgrade

A major grant supported the purchase of new machinery and transformed packaging rooms at Mt Druitt Employment Services.

Building skills for young people

Touch screen laptops and iPads were purchased for the School Leaver Employment Support program at Mt Druitt Employment Services.

Christmas gifts

A special Sunnyfield hoodie was given to every supported employee at Christmas sponsored by commercial customers of Sunnyfield Employment Services.

Gifts in kind

Many companies donated products and prizes to Sunnyfield or volunteered their time supporting our fundraising goals. Thank you!



Top

Amanda and Denise at Mt Druitt Employment Services Supported Employment training

Bottom

Sean and Jessica at Mt Druitt Employment Services

Skills for Work Launches

With a major grant from the Department of Social Services, Sunnyfield developed a new program and a suite of interactive materials supporting people with disability to build confidence in their abilities, independence and capacity to seek employment opportunities.

The program is based on ten modules supporting skill development in the areas of:

- Finding a job
- Resume writing
- Job descriptions
- Job interviews
- Code of conduct
- Routines
- Time management
- Goals
- Personal presentation
- Roles and responsibilities

Left

It takes great precision and skill to operate the machinery at Allambie Heights Employment Services

Right

The proud graduates of the Certificate II in Hospitality



A handmade sensory station is Anna's favourite spot at Blacktown Community Services Hub



OUR BOARD AND SENIOR LEADERSHIP

Board

Karen Ingram
Chair

Tom Pockett
Deputy Chair

Michael Brent

Matthew Daly

Julia Gunn

Melissa Hammel

Mike Nicholls

Vivian Quinn

Clare Sowden

Senior Leadership

Caroline Cuddihy
CEO

Simone Blumberg
GM People, Learning and Culture

Peter Dixon
Acting GM Community Services

Sandie Hogarth-Scott
GM Property

Mike Le Geyt
GM Quality, Risk and Compliance

Jennifer Luff
GM Shared Living

Stephen Robb
GM Employment Services

Stephen Russell
Acting CFO

Gary Smith
CIO

Bruce Tosello
GM Business Development
and Fundraising

Andrew Walker
CFO

Blacktown Community Services Hub's
space themed sensory room



THE SUNNYFIELD WAY

Our Vision

Excellence in supporting people with intellectual disability.



200

Shared Living residents enjoying independent lives in 48 homes

Our Mission

To enrich the lives of people with disability by creating choice, opportunities and skills for life.



1500

Clients supported each day across NSW and the ACT at home, in the community, at work or at a hub.

Our Values

Respect. Trust. Honesty. Innovation.



200

Supported employees working in meaningful and fulfilling jobs, supplying products to major commercial companies



320

NDIS participants accessing Support Coordination to build capacity, achieve goals and exercise choice and control.



1700

Staff employed across NSW and the ACT to create bright futures for people with disability and their families.



\$1.4m

Raised in Fundraising and Grants to purchase new vehicles, upgrade homes, create new services and support clients to participate in new activities or learn new skills.

Nicole, Clare and Lauren
enjoying a day in the sunshine
with Tweed Heads Community Access



FEEDBACK

We are not only in the business of improving lives we are also in the business of improving the way we do it. So if you have any feedback, about the things we have done well, or the things we could do better, please visit our website to submit your feedback.

CONTACT US

T 1300 588 688

E enquiries@sunnyfield.org.au

www.sunnyfield.org.au

In the spirit of reconciliation, Sunnyfield acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea, and community. We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

THANK YOU

Thank you to all the volunteers, donors and organisations who have helped Sunnyfield clients, families and staff. Your generous support is greatly appreciated.

