

Sunnyfield

disAbility Services

Annual Report 2013



Our Vision

Excellence in supporting people
with intellectual disability.



Lisa

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238 clients across group homes, drop-in support programs and individualised packages in Supported Living

Support for people
3 - 93 years old

292 funded places for supported employees at 4 locations

1600 people with disability supported in 2012 / 2013

OUR MISSION

To enrich the lives of people with disability by creating choice, opportunities and skills for life.

OUR CORE VALUES

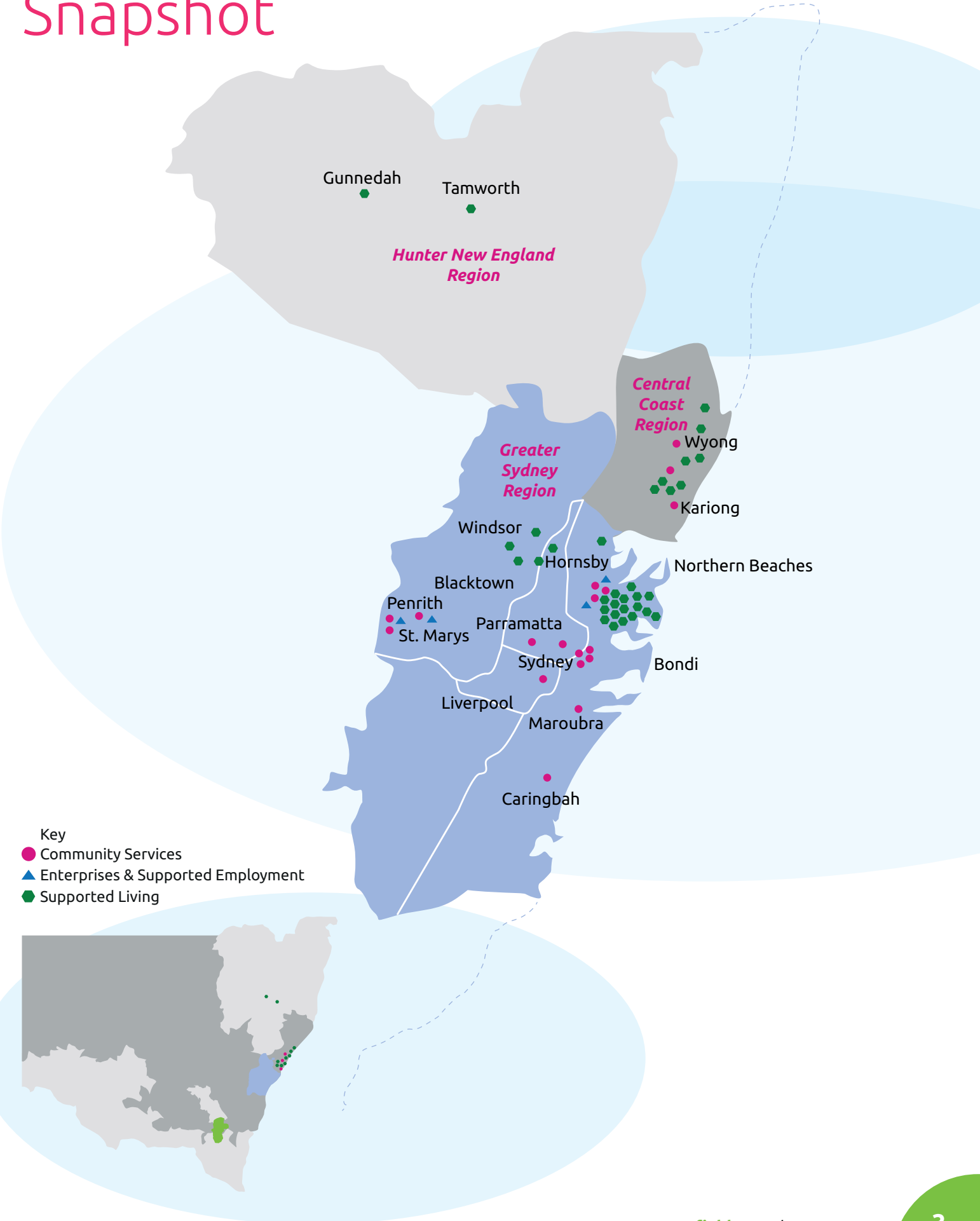
Respect: Show consideration and appreciation for each other's choices. Be friendly and accepting of diversity.

Trust: Be transparent, sincere and genuine.

Honesty: Having integrity and being reliable.

Innovation: Strive for excellence through continued learning and improvement, passion, creative thinking, personal dreams, enjoyment and fun.

NSW Services - Location Snapshot



Letter from the Chairman and CEO

2012/13 has been a year of continuing transformation, growth and improvement for Sunnyfield. With the changes being brought about by the NSW Government's Stronger Together II reforms and the introduction of the National Disability Insurance Scheme (NDIS), considerable effort has been undertaken to ensure that Sunnyfield is positioned to thrive in this new environment. Significant investment has been made in service quality, with all Housing & Support (now **Supported Living**) and **Community Service** programs undergoing regular internal quality audits and quality improvement plans.

This year has also seen **Clinical Services** kick off the Communications project, which will assess and provide training and tools to improve the ability to communicate for clients, 70% of whom have a moderate or severe communication impairment. Good progress has also been made towards ensuring every service is financially viable, plus we have achieved a significant decrease in staff turnover and the use of agency staff.

Sunnyfield Enterprises has had a challenging year, with the closure of Ablite, Enterprises' specialist lighting business, due to decreased local demand and competition from imported products. We thank all the Ablite team for their great work. On a more positive note, Enterprises secured a \$441,000 grant from the Federal Department of Families and Housing, Community Services and Indigenous Affairs (FaHCSIA) to transition part of its operation to a social enterprise, where supported and non-supported employees work more closely together. This will provide additional interesting and diverse work opportunities for supported employees, particularly in the growing Therapeutic Goods Administration packaging business.

Feedback survey results from clients, members and families revealed Sunnyfield's overall performance was rated at 87% for clients and 85% for members and families. While we are pleased with the result, we continue to work on improving person-centred outcomes, communication with families and awareness of Sunnyfield's strategic direction.

Sunnyfield's updated 2014-2017 Strategic Plan builds on our work to date and will prepare the organisation for the future. The strategy continues the focus on providing person-centred outcomes that are value for money, being an employer of choice with dedicated and skilled staff and ensuring we are a professional, value for money organisation.

During the year we welcomed three **new Board members** – June Heinrich AM, Ian Fraser and Paul Walsh. All bring knowledge of disability/aged care as well as significant professional experience across from commercial and not-for-profit organisations. Sunnyfield thanks John Connell, John Harston and Chris Howells who have retired from the Board this year.

We thank our supporters and volunteers, who donated much needed money, expertise and resources to assist Sunnyfield's work. We raised funds through the Annual Golf Day, the first 'Active August' campaign, and the 'On Top of the World' campaign, where CFO Annie Doyle climbed her 6th of 7 mountain summits.

This year has been one of hard work and dedication. We thank all the staff for their great efforts, Sunnyfield members, families and friends for their support, Board Directors who have given their time and expertise so generously, the Senior Leadership Team for their passion and enthusiasm, and our clients for their honesty, eagerness and loyalty.



Mal Park
Chairman

A handwritten signature in black ink that reads "Mal Park".



Caroline Cuddihy
Chief Executive Officer

A handwritten signature in black ink that reads "Caroline Cuddihy".



Highlights of 2012 / 2013

1. TGA Community Partnership Grant cheque presentation with The Hon. Andrew Constance MP and Mr Bart Bassett MP, July 2013 2. Independence Day Awards celebrating clients moving to independent living, July 2012 3. Carol, The Hon. Tony Abbott MHR, Russell, Caroline, October 2012 4. Sunnyfield's Dragon Boat team participating in Chinese New Year dragon boat races, February 2013 5. Bryan Whiddon OAM & Mike Munro at 60th Anniversary Foundation Dinner, March 2013 6. Annie Doyle celebrating 6 of 7 summits in her On Top of the World campaign, February 2013 7. Amber Funnell & Tony with new communication aids, February 2013 8. Chris & Andrew Milnes at Annual Golf Day, October 2012 9. Andrew & David Williams at Manly Sea Eagles visit, March 2013 10. Caroline Cuddihy, Gordon, Barbara Steel, John & Marie Rees with the new Carinya bus, a gift from Hazel Rees' family, August 2012

Community Services

In 2012/13, the Community Services Division supported over 1,200 individuals through a range of programs which provide skill building and community participation. Our services include day programs, centre-based and flexible respite, recreational programs and individualised programs. Sunnyfield Community Services currently provides supports across metropolitan Sydney and the Central Coast.

Highlights from 2012/13 include:

Quality improvement

All services have participated in internal audits and established quality improvement plans. As a result, we have seen improvements in the person-centred outcomes achieved by our clients. In South Sydney, we were invited by ADHC to share our organisational perspective and strategies to facilitate a Person Centred Approach at a provider forum. This was very well received and training sessions for ADHC personnel in person-centred approaches are now being held.

Community Services has increased our responsiveness to people's needs. We are successfully supporting self-directed clients to live more independently by being able to move into their own home, choose and roster their own staff and purchase items to support their individualised plans to build skills to lead a more independent life. This has gone hand in hand with costing and benchmarking of all our services in preparation for individualised funding.

New opportunities

A new community services hub at McCabe House in Kariong was opened for operation in May 2013. The McCabe Day Options Program (DOP) currently has 28 clients. The site also provides a satellite hub for individualised community based clients plus centre-based facilities for our respite programs with after-hours availability. The McCabe facility provides a fully operational commercial kitchen, cross divisional office space, training rooms and meeting facilities.

Sunnyfield continued to expand into more locations over the year including the Local Government Areas of Fairfield, Bankstown, Liverpool and Wingecarribee due to successful tenders and allocations from Ageing, Disability & Home Care (ADHC) under the Stronger Together II Program. Matraville centre based respite has relocated to Maroubra and the Kingswood Day Program has secured an improved facility for clients and staff at Caddens Road, Orchard Hills.

Sunnyfield is participating in the ADHC and Mental Health Services joint initiative between Central Coast Mental Health and ADHC/Hunter personnel and NGOs. This initiative aims to close the gaps in service provision and increase the level of education, information and support to clinicians and representatives of Mental Health and ADHC Services of issues faced by people with disabilities. Part of Sunnyfield's involvement was a presentation at a Forum of our journey from 2005 to now in establishing and developing our 'Person Centred Practices' approach to our clients.

Community Partners

Our centre based respite services, supporting children and adults, have been assisted this year by our community partners. Clayton Utz purchased 6 new accessible specialist beds. The Westpac Foundation enabled children over 3 houses to access school holiday excursions and financed the construction of a child play and sensory garden. Botany Industrial Park supplied funds for soft play equipment which allows both children and adults to have a more enjoyable experience at the Park whilst giving their parents and carers a well deserved break.



Maree

“I love the freedom to cook my own food and be able to ride my bike”



Tom

Tom has been accessing Sunnyfield services in the south of Sydney for over a year and is currently supported through individualised funding. Tom has been working at Bexley RSL for 4 years which has increased his independence and given him the confidence to move out of home. Tom enjoys riding his bike around the area and has just completed a bike course. He is currently working with staff and his family to develop his own bicycle group to meet locals in his area. Tom says, “My favourite thing is having my own space, making my own choices, and having family and friends over”.

Community, Culture & Arts

Sunnyfield has built a team of professional visual artists, choreographers, directors, film makers, sound technicians, editors and performers who are trained to facilitate creativity with people with a disability. The last year has seen two ground-breaking performances, UnBard and Alchemy. In both, emerging and professional artists worked collaboratively with Sunnyfield’s clients. Following the success of these productions, the ‘Creative Professional Development Mentoring’ Project (awareness in theory and practical components in facilitating disability

creative workshops) has been launched, with over 8 emerging artists mentored to collaborate with around 40 of our clients to produce multi-mix art works. Some of our clients are working towards the goal of gaining supported employment within the ‘UnBard’ TV productions and other opportunities beyond the program. These projects have shown an overwhelmingly positive impact in the confidence, the sense of empowerment and value from the community for people with a disability.



The UnBard cast: top row (from left): Alison, Catherine, Basil, John, Emmy, Arshdeep, Felix and Gaye Middle Row: Mark, George, Errik, Sam, Amanda, Mina and Martin Bottom Row: David, Phoebe, Liam, Natalie, Lisa, Stella, Carolyn and Nick



Gaye & Nick in the workshop



The Alchemy cast: (from left) - Macy, Debbie, Frances, David, Simone, Sue, Nick, Sivashanker, John, Tarik, Johnson, Malcolm.

Each of these projects relies on partnerships and support from local councils, foundations and the corporate sector. These programs are supported by the NSW Government through Arts NSW and Ageing, Disability and Home Care, Disability Partners, The Honda Foundation, Leichhardt Council, Magnetic Places, Manly Arts Festival, Manly Council, Marrickville Council, NRMA Motoring & Services, Parramatta Artists Studio, Parramatta City Council, Penrith City Council.





Amanda

“I hope to inspire others to follow their dreams”

Amanda, who attends one of our Inner Western Sydney Day Programs, is a Living Life My Way Champion, a role promoting choice and control for people with disabilities. This position has seen Amanda share her personal journey and train people in Values and Plan Development in various locations across the state.

“I am able to go to work on my own”



Warren

Since moving to ‘Garden Grove’ home in 2008 from Peat Island, Warren has learnt to travel independently to his workplace in Tuggerah.

With his love for gardening, Warren has set up his own vegetable patch. He uses the produce to cook dinner for his brother and fellow residents. He is building a chicken run where he will raise chickens and sell their eggs. Warren loves bowling and Sunnyfield is supporting him in his latest venture as part of a Special Olympics group who are competing around NSW.

“We like going out on excursions”

Sunnyfield runs three respite centres in Sydney which cater for children and adults. During the school holidays, priority is given to children and the centres operate on a 24 hour basis. Sunnyfield staff organise activities and excursions in consultation with the children.

Some of the excursions in the last school holidays included Sydney Aquarium, the Australian Museum, Putt Putt golf, bowling and visiting Sydney Harbour for a picnic. This respite gives both the children and families a well-deserved break within a caring, homely environment.



Mathew, Elizabeth and Maxwell



Maxwell



Shari

“I like working in the Clean Room and spending time with my friends”

Shari has spent the last 3 years working in our TGA Clean Rooms. Shari is extremely diligent and takes great pride in her work, which includes packaging of health products, fish oil capsules, and gummy bear vitamins, amongst other products. Shari and the rest of the team always achieve production targets and meet high quality assurance standards.

Shari said “I like working in the Clean Room and spending time with my friends”. Shari has been working hard to save her wages for an upcoming family holiday to Cairns.

Supported Living

In 2012/13, the division of Supported Living supported 238 residents and clients with a disability – across Group Homes, Drop-in-Support programs, individualised packages and other various NSW Government Ageing, Disability and Home Care (ADHC) funded programs. This past year has been one of further developing and driving strong and positive cultural and operational changes commenced in late 2010. There has been a concerted effort by all Supported Living staff to ensure that all services are financially viable, operating within their budget and in accordance with the ADHC funding guidelines. Significant progress towards this has been made by reducing the use of expensive agency staff to less than 2% of total staff hours. This change has facilitated a more permanent and skilled work force who provide a better environment in supporting our residents, and makes the operation of each group home more consistent, reliable and person-centred.

Change of Name: Supported Living

The name change aligns more closely with the division's core role of supporting people to live their life no matter where they live.

Active Support

Active Support is an evidence-based approach to increasing participation in everyday activities for people with intellectual disability. Active Support works to achieve this by:

- ensuring that staff include residents in all day-to-day activities;
- working consistently so that people can make use of their existing skills step-by-step; and
- providing more skilled and effective staff assistance.

Supported Living adopted the Active Support approach by first trialling this at the Central Coast Wadalba group homes. The roll out and implementation of Active Support has progressed throughout the houses during the past year with staff across all group homes having received stage one of the training, with stage 2 training well progressed.

Some of the effects of this training on our residents have been significant and there are now many residents either fully or partially participating in managing and organising their own lives. Many residents complete home tasks such as cooking, washing, gardening, shopping, setting the table, hanging clothes out to dry, taking out the garbage and general cleaning. The completion of these tasks we all undertake in our lives provides great satisfaction for the residents, greater control over their lives, a real purpose in how they live and the added value of making a contribution to their own lives as well as their friends and family.

*Robyn, Betty, Cathie,
Pat & Ricky*





Tony

“I have lots of new friends”

In 2012, Tony made the transition from his unit in north-western Sydney to a new unit in Sunnyfield’s Druid Court. Over the last 10 months, with the support of Sunnyfield’s Drop-in Support team, Tony has settled very comfortably into his new residence. Tony says “I like living here, I just need to walk up the road to work at Sunnyfield Enterprises and I don’t have lots of stairs anymore.”

Service Delivery Quality

Sunnyfield developed an Internal Service Delivery Audit tool in January 2011 and has been further refining this tool over the past two years. The Internal Service Delivery Audit tool is a framework for conducting and scoring service delivery within each service to key performance indicators (KPIs) benchmarked against ADHC’s Disability Standards and the National Disability Standards. The KPIs focus on Person-Centred practices, active support and measuring personal outcomes and quality of life. There are 8 categories (measures) within the Audit tool. They include:

1. Myself in My World
2. Decisions in Life
3. What you need to know about Me
4. Connecting and Belonging
5. Listening to Me
6. Feeling Healthy and Well
7. My Environment
8. Feeling Safe

The implementation of the Sunnyfield Service Delivery Quality audit tool has had a significant effect on improving the performance of each service and the division overall. The internal audit ratings are reported to the Board on a regular basis and form part of the overall quality audit procedure for Supported Living and Community Services.

Staff vacancy management, the casual pool and agency staff

Almost all houses now have their own Service Coordinator providing a valuable central liaison point for families at all times.

A range of initiatives have been undertaken to improve staffing in group homes. A focus on filling all vacant permanent positions has realised a better and more consistent management and support of residents as well as a real cost saving. Some houses have had their “awake” night shifts reviewed and changed to “sleeping” night shifts due to improvements in client needs. Changes have also been introduced for those residents who no longer attend work or who choose not to attend a day program and stay at home. Our most significant contribution to the overall cost effectiveness of Supported Living has been the implementation and development of the casual pool which has further reduced expensive agency and overtime costs. Supported Living now has a Sydney and Central Coast casual pool. Supported Living has reduced the use of agency to less than 2% of hours and now has 98% of all shifts covered by skilled permanent, part-time and casual staff.

Enterprises

In 2012/13, Sunnyfield Enterprises supported more than 292 supported employees and 10 Transition to Work students across our Allambie Packaging, Ablite, Allambie TGA Primary and Secondary Packaging, Minchinbury, St. Marys and Chatswood businesses. Across our sites, we have produced over 2,000 different customer jobs. The year has been one of change and transition to a more sustainable model that will improve our ability to provide a range of meaningful and fulfilling employment options.

2013 saw the end of an era with the closure of Ablite, our customised retrofit lighting business, due to diminished local market demand. Ablite has provided lighting solutions for over 25 years, and Ablite lights have been installed in Parliament House, TAFE colleges in the Hunter, Westmead Hospital and UTS, amongst others. With consultation and referral, supported employees have been re-deployed in other Enterprises roles suited to their skills and interests.

Highlights from 2012/13 include:

- Securing a \$441,000 grant to transition to a social enterprise from the Federal Government in line with policy direction. This involves moving away from the traditional supported employee concept to a model with a ratio of 50/50 supported employees/non-supported staff, towards a more open and inclusive employment environment. This approach will be introduced across parts of Enterprises business over a 3 year period. The funds will see new and upgraded machinery, value-adding equipment and expansion of capacity.
- Improving the regular predictability of work through securing several new major, long-term contracts, such as the packing of health products, blister packing tablets, and ultrasonic welding of needle exchange plastic containers.

- The Transition to Retirement pilot project with CRS (Commonwealth Rehabilitation Services) to implement retirement planning for older employees, has seen 12 employees and their families attend presentations and three choose to commence working with a case manager.
- Securing over \$194,000 in Community Building Partnership grants from the State Government, with \$138,000 of that amount for Enterprises projects, which will result in improved training facilities at Chatswood, clean room furnishings for St. Marys and Allambie, and shrink wrapping equipment at Minchinbury.
- Responding to individual preferences such as working days and working hours as well as reassessed supported employees skill sets. Over the last twelve months, many supported employees have had their individual employment contracts varied to implement their personalised preferences and all Supported Employees have had their award hourly pay scales re-assessed and increased.
- Improving cost control by managing casuals, overtime and use of outside contractors remains an everyday focus. Labour efficiency, skill sets and training of staff with a more demanding and responsive customer market across all business areas remains under review.
- Continued support for friendships and shared contributions. The year saw celebrations for Christmas, Australia Day, Chinese New Year, St Patrick's Day, ANZAC day and also sporting events including the Melbourne Cup and NRL Rugby finals. Every month, we celebrate supported employees' birthdays.



Joanne

Dylan



“I would like to work in Human Resources Administration”

Since joining Allambie Packaging in 2007, Dylan has proven to be a highly skilled and determined young man.

With career aspirations to transition from supported employment into open employment, Dylan has been studying Business Management at TAFE over the last 4 years. Dylan has been achieving Distinction levels for a number of his subjects.

Sunnyfield have provided Dylan with on-the-job training such as working with Human Resources, Finance and Fundraising to help increase his skills. Dylan hopes to find a job in open employment in Human Resources Administration once he graduates.



Bryn

“I am happy with my achievements and I have gained a lot of confidence”



Bryn was referred to our New England Living Linkage life skills program in August 2012.

Bryn’s goals were to improve his cooking skills, find social activities, gain employment in a library and obtain his driver’s licence. Sunnyfield linked in with the Tamworth Volunteer Centre and with an Employment Service. Bryn started to make social connections with other Sunnyfield clients and began playing boccia, where he is now a volunteer referee. Bryn has now finished his Diploma in Library Information Systems at TAFE, recently gained his provisional licence, has purchased his first car and is now travelling independently. Sunnyfield also supported Bryn to obtain paid employment with the Tamworth City Council Library as a part-time library assistant.



James

“Our son has transitioned into employment and into an independent adult”

James joined the team at Chatswood this year after successfully completing his 2 year Transition to Work (TTW) Program with Sunnyfield. Over the course of his individually tailored program, James developed work skills, independent living skills through tailored training and a number of open and supported employment work placements. When James graduated from TTW, he decided to apply to Sunnyfield at Chatswood, where he had established social networks. James’ parents are delighted that their son has not only transitioned into employment with Sunnyfield but has also transitioned to a young, independent adult who is fully participating in his community.

Jenny and Cheryl



“My first holiday in 10 years”

In June, Cheryl and two Sunnyfield carers took a trip from the Central Coast (where Cheryl lives) to Sydney. This was Cheryl’s first supported holiday in 10 years and achieved through her Self-Managed Life Choices package.

The journey involved getting a train to Central station, a real achievement for Cheryl. Cheryl explored many places she hadn’t seen before, such as Circular Quay, where staff assisted her with catching a ferry. Cheryl enjoyed the talented and interesting buskers on the harbour waterfront, the aquarium and the wildlife sanctuary. Another highlight was sampling the many different foods Sydney has to offer but Cheryl’s favourite was the ice-cream. Cheryl had a great holiday indicating all the time that she was happy by clapping, laughing and giving her thumbs up.

Our People

I ♥ MY JOB

During early 2013, Sunnyfield conducted feedback surveys with our staff and supported employees. We utilised the results of the survey to develop people strategies in our strategic plan. Some of the key findings were:

- Staff love working with clients,
- They believe Sunnyfield has a bright and prosperous future,
- They are happy with their managers and like working with their team,
- Career paths and opportunities for advancement are very important to them,
- They would like to hear more about things going on in Sunnyfield.

Performance Review System

Sunnyfield has implemented a new performance appraisal system that is conducted for all staff on an annual basis. We have introduced regular leadership and support one-on-one meetings for individual staff to make sure they get all the support and information they need to do their job well.

Employee Excellence Awards

Nominations are received bi-monthly from across the organisation for several employee awards. There is an award for Individual and Team of the Month; a Workplace Health & Safety Award; and an award for the overall Employee of the Month. Recipients receive gift vouchers as prizes which are presented at an awards ceremony held by the CEO and work colleagues.

The Sunnyfield Enterprise Agreement for Supported Living staff

In July 2012, Sunnyfield certified an enterprise agreement for Award staff working in Group Homes. The agreement included several innovative workplace initiatives including more flexible rostering arrangements, a linen allowance and organisational support for staff suffering domestic violence.

The Diverse Support Team

The Sunnyfield support team brings together a range of specialised skills including Finance/Payroll, Information Technology, Human Resources, Property/Maintenance and Risk, Quality and Compliance. With the introduction of individualised funding, these divisions have been



Shalini (standing)
with Mitch, Lyn,
Kaye and Joe

“I am proud to be a part of Sunnyfield”

Shalini moved with her family to Australia in 2008 having previously been a criminal lawyer in India. Shalini started in our Parramatta services and was supported by Sunnyfield to move to the Central Coast as part of her visa requirements. She has recently completed her Diploma of Community Service. Shalini represents an increasing number of Sunnyfield's Support Workers who come from different fields. While working in Parramatta, Shalini helped one of Sunnyfield's clients fulfil his dream of travelling on a train. She assists another client with Autism Spectrum Disorder by giving him the support and confidence he needs to join groups in community outings. Shalini strives everyday to make a difference in the lives of people with disability. “Sunnyfield's vision stood out to me whilst I was studying at TAFE. I am proud to be part of the Sunnyfield team.”

upgrading processes to ensure best practices are followed to provide even better service to our clients.

Learning & Development

During the year, we streamlined our training courses and formed a number of key relationships with training providers. We implemented a new Learning Management System called MindField and have developed over 15 on-line learning packages covering subjects such as Health & Safety, Contractor induction, Oral Hygiene and others.

Fundraising

RICOH

CLAYTON UTZ

LLOYDS
INTERNATIONAL 

 **RBS**™

ASX THOMSON REUTERS
CHARITY FOUNDATION
COMMUNITIES AUSTRALIA-HELPING THOSE IN NEED

 **Rotary Club**
of Brookvale

Advantage
SALARY PACKAGING


Cochlear®
Hear now. And always.


Westfield
COMMUNITY

Corporate Support

Sunnyfield relies on support from the corporate sector and we would like to thank these businesses who donated, volunteered and provided their services pro-bono. A special thank you to Ricoh Australia who have provided \$85,000 in the last financial year which continues our 18 year corporate relationship and over \$1 million of funding to Sunnyfield.

Community Support

Some of Sunnyfield's most passionate advocates are in fact members of the wider community. Sunnyfield is privileged to have received the support of local community groups such as Rotary Club of Brookvale, Avalon Junior Rugby League Club, Kiwanis Club of Sydney, Peninsula Pals, and Middle Harbour Paddlers across the year. We raised over \$27,000 across our 'Active August' and other community campaigns.

Campaigns - 'On Top of the World'



Sunnyfield's mountaineering Chief Financial Officer, Annie Doyle, conquered Antarctica's Mt Vinson in January 2013. With Sunnyfield sponsorship from Cochlear, Ricoh Australia and Advantage Salary Packaging, the campaign is raising funds for Sunnyfield. Annie's quest to summit the highest mountains on the world's seven continents for Sunnyfield will reach its most significant milestone in 2014 as Annie takes on the final test- the legendary Mt Everest.

Volunteers



Over the past 12 months, wonderful individuals donated many volunteer hours at Sunnyfield services across NSW – sprucing up group homes, being work buddies to supported employees and leading recreational activities at day programs. We thank these supporters for their time and effort.

Events



Foundation Day - Sunnyfield commemorated 61 years of providing disability services in March at a celebration attended by over 100 members of the Sunnyfield community. Sunnyfield Ambassador, Mike Munro, delivered a surprise 'This Is Your Life' presentation to Sunnyfield Patron and founding family member, Bryan Whiddon OAM, paying tribute to Bryan and the Whiddon family's instrumental contributions to Sunnyfield.

Sunnyfield Diamond Golf Day - Over 100 Sunnyfield supporters enjoyed a day on the Cromer Golf Course greens while supporting a great cause by joining the Sunnyfield Diamond Golf Day in October 2012. We were overwhelmed by the generosity of corporate and community supporters and raised \$50,000. Thank you to the major sponsor, the Bill Buckle Auto Group.

Grants

The commitment of Trusts and Foundations to delivering positive life outcomes for our clients has been significant this financial year. The Clayton Utz Foundation provided state of the art hospital beds and The Honda Foundation transformed a room in our Kingswood Day Program into a therapeutic sensory space. Organisations including the ASX Thomson Reuters Charity Foundation and the Mary MacKillop Foundation, have ensured communication support and assistive technologies extended to more clients with communication impairment.



Ambassadors



Tim Bailey



Layne Beachley



Peter Garland



Damien Imbruglia



Mike Munro



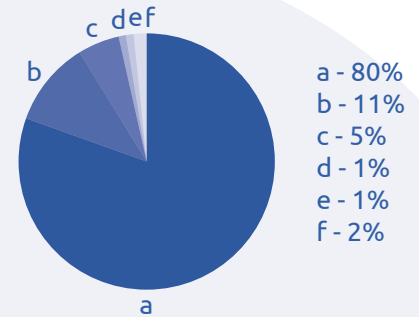
Rachel Ward

and Anna Harston

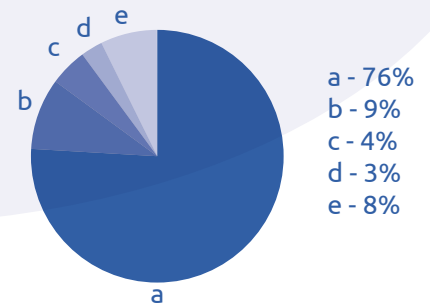
Thank You!

Finance Summary 2012 / 2013

Income \$m	2012 / 13	2011 / 12
a - Government subsidies	42.5	39.9
b - Sale of goods	5.7	6.6
c - Board and lodging fees	2.7	2.2
d - Fundraising income	0.5	0.6
e - Interest income	0.6	0.3
f - Other income	1.0	0.4
Total Income	53.0	50.0



Expenditure \$m	2012 / 13	2011 / 12
a - Employee benefits expense	38.6	37.9
b - Occupancy expenses	4.8	4.1
c - Cost of sale of goods	2.1	2.2
d - Depreciation	1.4	1.5
e - Other expenses	4.1	2.9
Total Expenditure	51.0	48.6



Results \$m	2012 / 13	2011 / 12
Net Surplus (inc. interest income)	2.1	1.4
Total Equity	10.1	8.0

By Division \$m	2012 / 13	2011 / 12
Supported Living	24.9	22.9
Community Services	16.9	15.3
Enterprises	9.1	10.0
Other	2.1	1.8
Total	53.0	50.0



Board Members



Mal Park
Chair



Dr John Carter AO



Ian Fraser



Dr June Heinrich AM



Julie Levis



Heather Milnes



Melissa Hammel



Tom Pockett



Ross Rathmell



Paul Walsh

Senior Leadership Team



Caroline Cuddihy
Chief Executive Officer



Mike Churchman
Company Secretary



Dr Mark Clayton
General Manager,
Supported Living



Wayne Curry
General Manager,
Community Services



Annie Doyle
Chief Financial Officer



Yi Hsia Koh
Executive Manager,
Business Development



Tony Mathew
Executive Manager,
Human Resources



Fred Van Steel
General Manager,
Enterprises

Patrons



Bryan Whiddon
OAM



**Air Chief Marshal
Angus Houston, AC,
AFC (Ret'd)**



Sunnyfield

disAbility Services

Support Office & Northern Sydney Regional Office

185 Allambie Road
Allambie Heights NSW 2100
Phone (02) 8977 8800

- Day Options Programs, Flexible Respite, Self-Managed programs
- Group Homes, Independent Living, Attendant Care
- ▲ Supported Employment, Transition to Work

South Western & Western Sydney Regional Office

5 Kurrajong Road
St Marys NSW 2760
Phone (02) 9677 87000

- Day Options Programs, Flexible and Centre-based Respite, Self-Managed programs
- Group Homes, Independent Living, Attendant Care
- ▲ Supported Employment, Transition to Work

Sydney & South Eastern Sydney Regional Office

Unit 9, 102-112 Edinburgh Road
Marrickville NSW 2204
Phone (02) 9564 7756

- Day Options Programs, Flexible and Centre-based Respite, Self-Managed programs
- Independent Living, Attendant Care

Central Coast & Hunter Regional Office

Lot 10 McCabe Road
Mt Penang, Kariong NSW 2250
Phone (02) 4336 3200

- Day Options Programs, Flexible Respite, Self-Managed programs
- Independent Living, Attendant Care

New England Regional Office (across Tamworth, Gunnedah & Armidale)

28 Anne Street
Tamworth NSW 2340
Phone (02) 6762 4323

- Day Options Programs, Self-managed programs.
- Living Linkage, Independent Living, Attendant Care

www.sunnyfield.org.au

ABN: 72 000 415 127 CFN: 13915

Key

- Community Services
- ▲ Enterprises & Supported Employment
- Supported Living