

Individual (Client) Rights Policy



Easy English Summary

What is this information about?



This information will help you understand your **rights** while getting services from Sunnyfield.

Hard or tricky words are in **blue**



You can ask for help to read this information.

What are rights?



A **right** is something a person

- Can be
- Can do
- Can have



People with a disability have rights.

The rights of people with a disability should be **respected** at all times.



Respect means you care about how your words or actions impact a person.

What are your rights?



Sunnyfield will always respect your rights.

We:

- Listen to you.
- Respect who you are.
- Respect your choices.
- Respect your decisions.



Sunnyfield knows that everyone is different.

You can be yourself with us at Sunnyfield.

You are safe at Sunnyfield.

How does Sunnyfield support your rights?

Sunnyfield will



- Support you to make your own decisions.

- Communicate with you in ways that you want.



- Support you to do the things you want to do.



- Work with you and:
 - Your family.
 - The people who support you to make decisions.
 - Your advocates.



- Train staff to understand your rights.
- Train staff to keep you safe.



- Make sure you are safe when you are with us



- Keep your information private



Sometimes the law says we have to share your information

This is if the police or the court asks us to, or there are concerns for your safety.

Who to ask for help?



You can always talk to us about:

- Your rights.
- Your questions.
- Your Sunnyfield services.



To get help you can:

- Ask your worker
- Call **1300 588 688**



- Email
enquiries@sunnyfield.org.au