



How to get help

You can get help to tell us what you think.

You can ask us to find someone to help you.



You can get support from an advocate.



To find an advocate to help you go to

- Disability Advocate Finder

www.disabilityadvocatefinder.dss.gov.au

or

- Disability Advocacy Network Australia

www.dana.org.au



How to give us feedback

You can choose how you want to tell us what you think.

You can

- tell someone who works at Sunnyfield



- call us 02 8977 8899



- use the form on our website

www.sunnyfield.org.au/about/quality-management/feedback/



- email us feedback@sunnyfield.org.au



- send us a letter

Chief Executive Officer

PO Box 6432

Frenchs Forest NSW 2086



- write on the feedback form.

We will contact you about your feedback or complaint.

If you are **not** happy with what we say you can talk to someone else.

You can call Stopline 1300 304 550



For a complaint about NSW services

NDIS Quality and Safeguards Commission



Call 1800 035 544

Website www.ndiscommission.gov.au



For a complaint about ACT services

ACT Human Rights Commission



Call 02 6205 2222

Website www.hrc.act.gov.au

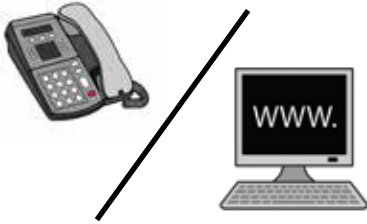




Sunnyfield
disAbility Services

For a complaint about Sunnyfield Enterprises services

Complaints Resolution and Referral Service



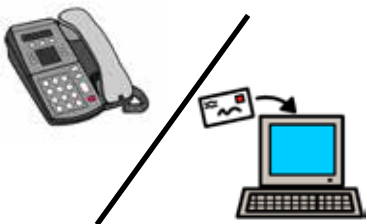
Call 1800 880 052

Website www.jobaccess.com.au



For a complaint about NDIS plans or the NDIA

National Disability Insurance Scheme



Call 1800 800 110

Email feedback@ndis.gov.au



More information

For more information contact Sunnyfield.



Call 02 8977 8800



Website www.sunnyfield.org.au



Email feedback@sunnyfield.org.au



National Relay Service

TTY 133 677

Then ask for 02 8977 8800

Speak and Listen 1300 555 727

Then ask for 02 8977 8800

Internet relay users connect to the NRS

Then ask for 02 8977 8800



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Scope's Communication and Inclusion Resource Centre wrote the Easy English in November 2018. www.scopeaust.org.au

To see the original contact Sunnyfield Disability Services.

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Sunnyfield
disAbility Services

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