

# A SAFE PLACE FOR EVERYONE



**Sunnyfield Disability Services**



**Easy English**





## Hard words

This book has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.

## You can get help with this book



You can get someone to help you

- read this book
- know what this book is about



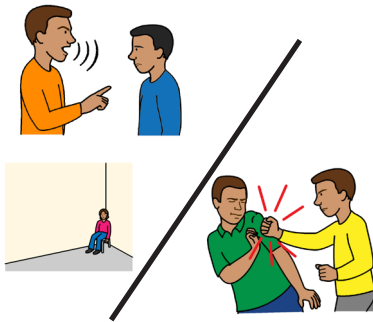
- find more information.

## About this book



This book is about what we do to keep you safe when you use our services.

We will make sure that everyone who uses our services or works for us does **not** experience



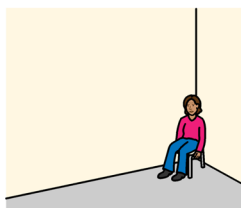
- **abuse**
- **assault**
- **neglect.**



Abuse is when someone hurts you.



Assault is when you are attacked by someone.  
For example, punched or kicked.



Neglect means you do **not** get the care you need.



If we find out that you do **not** feel safe we will do something straight away to help.

We will

- act quickly



- keep your details private



- report to the police if needed.

We have a group of people to help you.



We call them the Sunnyfield Response Team.



The response team have been trained to help.

Staff must report all incidents to the response team.



## About the Response team

The Response team will keep all information about an incident.



The Response team will give support and information to



- you
- your family
- carers.



The Response team will assist you to find an advocate in your area



- Disability Advocate Finder  
[www.disabilityadvocatefinder.dss.gov.au](http://www.disabilityadvocatefinder.dss.gov.au)  
or
- Disability Advocacy Network Australia  
[www.dane.org.au](http://www.dane.org.au)



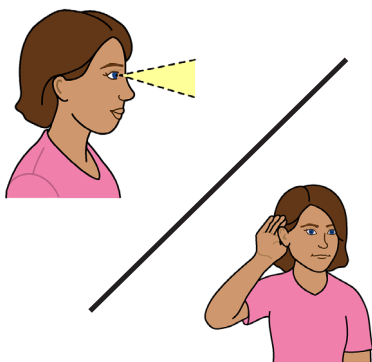
The Response team will investigate when someone tells them about an incident.



The Response team will tell police when a **crime** has happened.

Crime means someone breaks the law.

You should contact the Response team if you are worried about something you have



- seen
- or
- heard.



You can talk to the response team

- 24 hours a day
- 7 days a week.

SUN	MON	TUE	WED	THU	FRI	SAT



The response team can help people in

- New South Wales

and



- the Australian Capital Territory.



## More information

For more information contact the  
Sunnyfield Response Team.



Call 02 8123 2051



Email [response@sunnyfield.org.au](mailto:response@sunnyfield.org.au)



National Relay Service

TTY 133 677

Then ask for 02 8123 2051

Speak and Listen 1300 555 727

Then ask for 02 8123 2051

Internet relay users connect to the NRS

Then ask for 02 8123 2051

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Scope's Communication and Inclusion Resource Centre  
wrote the Easy English in November 2018. [www.scopeaust.org.au](http://www.scopeaust.org.au)  
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