



ANNUAL

REPORT 2022

Tomoko and Kyle enjoying a round of tennis.

Registered
NDIS
provider



Sunnyfield
disAbility Services



MESSAGE FROM THE EXECUTIVE CHAIR



I am proud to share our Financial Year 2022 Annual Report. Throughout the challenges of the year, we have supported people with disability to continue to live their best lives, as they strive towards and achieve their goals. Thank you to everyone in the Sunnyfield community who has helped us – our staff; families, guardians and carers; local community partners; our volunteers; and our very generous donors and corporate supporters.

In March we celebrated our 70th anniversary, and while we recognised the significant contribution of all those that have created the Sunnyfield we are today, we also look to the future, to ensure we are able to support people with disability for at least another 70 years. We commenced our new five-year strategic plan, while continuing to focus on the delivery of quality client services for more than 2350 people with disability, through the support and development of over 1700 staff. And we also had to confront the new reality of living with COVID-19 and prioritising the safety and wellbeing of every client, customer and staff member.

For the people with disability, families, guardians and carers who trust and choose Sunnyfield to support them, and for every person who works for and with Sunnyfield, we are committed to

creating a safe and person-centred environment. Sunnyfield has an unwavering commitment to the right of all people to live a life free from the threat of violence, abuse, neglect and exploitation; without distinction of any kind, such as race, colour, sex, language, religion, political or other opinion, national or social origin, property, birth or other status.

Sunnyfield commenced the transformation of our organisation's business systems, contemporising and aligning with the needs of clients and customers for more knowledge about support services, progress towards goals, available funding and better coordination of staff. We are progressing well with the development of the system known as Compass, and plan for full implementation by the end of 2023. Compass will impact all areas of the organisation, improving efficiency of client and customer services, through better alignment of our processes with the National Disability Insurance Scheme (NDIS), and the NDIS Quality and Safeguards Commission.

As the year drew to a close, Sunnyfield's CEO, Caroline Cuddihy announced her intention to move onto the next challenge in her life. In almost 12 years as CEO, Caroline led Sunnyfield with passion and unquestionable commitment, demonstrating a tireless drive to improve the organisation and work with Sunnyfield's Board and staff to ensure Sunnyfield's viability and capability to provide support for people with disability. The Board and Sunnyfield thank Caroline and wish her well for the future.

Again, thank you to the people with disability who choose Sunnyfield, and to our community who collaborate with us. We are ready for our next chapter, and to continue delivering quality support services.

Karen Ingram
Executive Chair

1 Sarah and David using the SMART board in their School Leavers Employment Support (SLES) class. **2** Gareth and Alistair showing off their harvest at Gunnedah Hub. **3** Alexander and Natasha love storytime at Tamworth Hub. **4** The newly built Short and Medium Term Accommodation at Greenacre.

THE SUNNYFIELD WAY

Our Vision

Excellence in supporting people with intellectual disability.



2350
people we support

Our Mission

To enrich the lives of people with disability by creating choice, opportunities and skills for life.



1700
employees

Our Values

Respect. Trust. Honesty.
Innovation.



505
Sunnyfield Members



90
service locations across NSW and the ACT



520
people benefited from support coordination



200
people participated in supported employment



850
people attended centre based activities



560
people increased their independence with community access



300
people received accommodation services

1 Sean and Jessica building their computer skills in their SLES class. **2** Jessica, Malinda and Sophie are all smiles in their Skills for Life program. **3** The newly built Specialist Disability Accommodation home opens in Maroubra. **4** Claudia is excited about her Skills for Life Graduation ceremony at Bexley Hub.



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15



SUPPORTING BRIGHTER FUTURES

Seventy years ago a group of nine families established the Manly Sunnyfield Association to give their children the same opportunities, life choices and rights as everybody else. The Sunnyfield we are today, is built on these foundations. The services and support we provide people with disability, are person-centred and skill building. And the staff who support people with disability, are caring and skilled in active-support.

For every person with disability who chooses Sunnyfield, we first listen to understand their goals and how they would like us to help achieve them. We are often just one part of a person with disability's circle of support, and we know it is only by working in partnership with the client, their family, guardians, friends, other support providers, and clinicians, that we can help them achieve their goals.

We support people with disability to access the community and employment. With social, recreational, and capacity building activities; delivered in a Sunnyfield service hub, a person's home, or out and about in the community; we have a diverse range of programs for just about anyone. And while we have regular scheduled programs, we can also develop personalised service programs.

We support people with disability to achieve their home and living goals. Whether they are young adults leaving the security of their parent's home, or someone looking for a change of scene, we have a wide range of dwelling types to suit most needs. We also provide short term accommodation for people with disability who want to trial a new living arrangement, or for those who just want to take a break from their current living situation.

We support people with disability to understand the NDIS and use their funding to achieve their goals. Our Support Coordination team will help find the right provider, with the right service, delivered in the right way for the person with disability to achieve their goals.

The Sunnyfield team is passionate and committed to quality service delivery. We are a registered NDIS provider and comply with the NDIS Quality and Safeguards Commission guidelines and practice standards. We are practitioners of person-centred active-support. And we welcome and encourage feedback from clients, families, guardians and carers, so that together we can keep creating brighter futures.

1 Jordan, Christian and Arnold chatting about their jobs for the day at Mt Druitt Employment Services. **2** Richard, Taylah and Jamie making a splash in their all-abilities aqua aerobic program in Lake Macquarie. **3** Josh and Alex working through a Skills for life session. **4** Maitland Hub's Green Thumb group tend to their veggie garden **5** Amanda and Denise loving work at Mt Druitt's Employment Services **6** The opening of our new Armidale Community Services Hub.

FEEDBACK

We are not only in the business of improving lives we are also in the business of improving the way we do it. So if you have any feedback, about the things we have done well, or the things we could do better, please visit our website to submit your feedback.

THANK YOU

Thank you to all the volunteers, donors and organisations who have helped Sunnyfield clients, families and staff. Your generous support is greatly appreciated.

CONTACT US

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Sunnyfield acknowledges Traditional Owners of Country throughout Australia and recognises the continuing connection to lands, waters and communities. We pay our respect to Aboriginal and Torres Strait Islander cultures; and to Elders past and present.

Registered
NDIS
provider

